Appendix 4.11

Effective Communication Process Map

DISABILITY EQUITY COLLABORATIVE
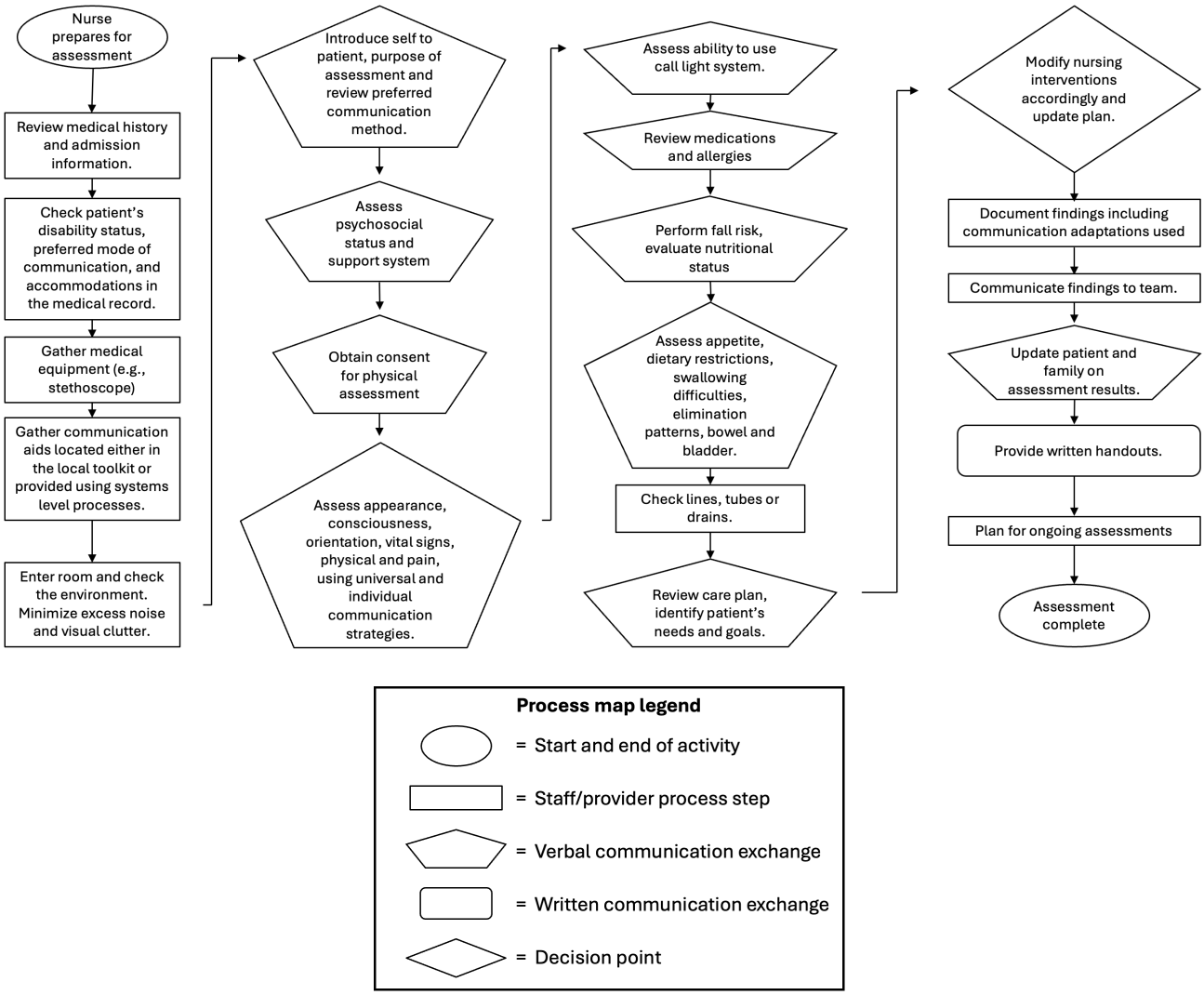
Figure 1. Example of a process map for an inpatient nursing assessment with verbal and written communication exchanges specified