



Appendix 4.1

*Effective
Communication
Implementation
Team*

Below is a list of example roles and departments that include people who could participate on an effective communication implementation team.

1. Speech-language pathologists
2. Audiologists
3. Child life specialists
4. Occupational therapists
5. Health literacy specialists
6. Social workers and case managers
7. Interpreter services
8. Patient experience
9. Security
10. Nursing
11. Registration
12. Patient(s) with disabilities or patient advisory board
13. Families of patients with disabilities
14. Health IT
15. Compliance/Legal staff
16. Chaplain services