



*Appendix 2.1*

*Documentation  
Implementation  
Team*

Below is a list of roles that could participate on an implementation team.

1. Executive/chief officers
2. Analysts
3. Compliance or regulatory teams
4. Operational and electronic health record analysts
5. Directors of each involved department or group (e.g. scheduling staff, registration staff, medical assistants, nursing staff)
6. Medical assistants and nurses
7. Clinic managers
8. Family or patient experience liaison
9. Disability Accessibility or ADA Coordinators
10. Interpreter service leads
11. Diversity, Equity & Inclusion leader(s)
12. Project managers
13. Workflow consultants
14. Case management staff
15. Patient navigator
16. Clinical quality specialists
17. Clinical operations leaders
18. Quality team members
19. Regulatory specialists
20. Clinical educators or professional development teams