



*Appendix 0.10*

# *Leadership Support*

Below is a list of example individuals who could be included when gathering support to start or build accessibility initiatives in a healthcare organization.

- C-Level Executives
  - Chief Executive Officer
  - Chief Financial Officer
  - Chief Operating Officer
  - Chief Medical Officer
  - Chief Medical Information Officer
  - Chief Information Officer
- Nursing leaders
- Diversity, equity, and inclusion directors
- Hospital administrators
- Inpatient- and outpatient-specific leadership
- Disability Accessibility Coordinators (ADA, 1557, and/or 504)
- Directors from the following departments:
  - Human Resources
  - Compliance/legal/regulatory
  - Patient experience
  - Information Technology
  - Construction or design
  - Materials management (for purchasing equipment)
  - Language services
  - Interpreting services
  - Patient safety/quality officers
  - Patient registration and call centers
  - Security
  - Social work
  - Rehabilitation
  - Parking
  - Public Affairs
  - Patient advocates (within hospital systems)
  - Patient Navigators and Community Health Workers
  - Volunteer services
- Patient and family advisory committees and councils
- Employee resource groups
- Foundation lead